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*eReserves at UNB Libraries: Video Transcript*

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Research Help Desk Assistant (RHDA): Hi, how can I help you?

Patron: Man, welcome to the jungle. Where did all the books go? What is this here, a 3D typewriter?

RHDA: It's called a computer. Why do you ask?

Patron: I must have fell into a time warp back in 90. Anyways, I'm back now. I think it is time I finished my degree.

RHDA: Oh! Welcome back!

Patron: I'm here for course readings. Prof said something about an online pdf. Pretty darn futuristic, don't you think?

RHDA: A lot has changed since 1990. You didn't even need to come in. You can access the course readings from the library's homepage—the reserves tab.

Patron: Homepage?

RHDA: Homepage.

Patron: Ok, but do I search for my course by the instructor's name or the course code? Don't ask me what the instructor's name is.

RHDA: You can do either or simply log in with your UNB credentials to access all the readings on reserve in all your courses. Your reserves can also be accessed from the homepages of your course modules in D2L Brightspace. Simply click on the Course Reserves in the bottom-right corner.